## BASS Care operates a number of services:

- 185 Bed Facility Faversham House
- 100 Independent Living Units in different locations across Canterbury and Surrey Hills
- Two large kitchens at Conochie Hall & Faversham House, Canterbury, providing over 240,000 meals each year, including the majority of Meals on Wheels services throughout the area and to community dining facilities in Canterbury, North Balwyn and Balwyn.
- Maranoa House Dementia Day Centre in Canterbury
- ♦ A senior citizens club in North Balwyn
- ♦ The Marwal Centre in North Balwyn
- A variety of social support services and day activity programs
- Conochie Hall hire and catering

#### Staff & Volunteers...

Volunteers are an integral part of the organisation, working side by side with paid staff to ensure a quality service to the frail, aged and disabled in the community. There are over 260 permanent and casual staff employed by BASS Care, ably supported in their work by more than 260 volunteers.



BASS Care (Boroondara Aged Services Society) is a proudly independent not for profit organisation providing a range of services to the local community since 1956.

The Society is one of the largest providers of social support services within the City of Boroondara. BASS Care's services are accessible by all, irrespective of their financial, religious or cultural status.

Our services assist clients to maintain independence and achieve a greater quality of life.

#### **Maranoa House**

10 Faversham Road Canterbury Victoria 3126 Phone 03 8809 4979 Fax 03 9830 2866 E-mail maranoa@basscare.org.au

The following organisations may also be a useful source of information:

#### Carers Victoria

Level 1, 37 Albert Street, Footscray 3011 www.carersaustralia.com.au Carer Advisory Line 1800 242 636

#### Alzheimer's Australia

www.alzheimers.org.au National Dementia Helpline 1800 100 500



**Embracing Community Care** 

Boroondara Aged Services Society
PO Box 304, 27 Shierlaw Ave
Canterbury Victoria 3126
Phone 03 8809 4000
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E-mail administration@basscare.org.au
www.basscare.org.au
ACN 004 574 547 ABN 66 004 574 547





### **Dementia Services**

A range of programs specially designed to cater for the needs of people with confusion and memory loss and their carers

#### Maranoa House

# A welcoming, secure and homely environment

BASS Care provides a range of programs at Maranoa House designed to cater for the needs of both the people with confusion and memory loss and their carers. Maranoa House is a welcoming, secure, homely environment in a charming setting, an invaluable respite option for carers.



Three main functions operate from Maranoa being:

- 1. Planned Activity Group
- 2. Overnight & Evening Respite Program
- 3. Maranoa Carers Group

### 1. Planned Activity Group (PAG)

The PAG operates 6 days a week, providing activities for those with mild, moderate or severe dementia. Familiar household tasks, meal preparation, gardening, walking, music and other recreational activities form the basis of the programs. The programs include:

- ♦ In House Programs (Mon & Thurs)
- Going Out Groups (Wed, Fri, Sat)
- Italian Days (Tues & Fri)

- 'Just Blokes' Group (Wed)
- Younger Onset Dementia Outing (50 − 65 years, Thurs)

The programs are conducted Mondays to Saturdays from 10:00 am to 3:00 pm. A modest fee covers a hot midday meal, morning and afternoon tea and restricted local bus transport.

Incontinence, wandering and other behavioural changes do not exclude people from the programs, however, mobility is required for outings.

Occasional supervised care before and after weekday programs is available on request on a fee for service basis.

# 2. Overnight & Evening Respite Program

An Evening and Overnight Respite Program for up to three clients per night operates on Wednesday evenings and nights. The program operates at Maranoa providing a familiar environment.

Anyone may refer prospective clients who live in Boroondara or surrounds and are cared for at home.



If you have a friend or relative who would benefit from attending the PAG, respite program or carers group please contact the Manager on 03 8809 4979 for further details.

### 3. The Maranoa Carers Groups



The task of caring for a person at home often falls to a spouse, relative or close friend and is complex and demanding, often made more difficult due to a lack of support. Carers often find their

relationships are put on hold and their leisure time gradually disappears. The people most likely to know how to help and understand you are those with similar experiences.

The Maranoa Carers Groups offers support by providing an opportunity for Carers to:

- enjoy some time out
- learn more about the changes and challenges of care giving
- share experiences with others in a supportive environment
- make new friends through regular social gatherings
- assist and encourage one another

The Carers Group meet on the 4th Monday of each month at 12 noon (light lunch included).

For further information contact the Manager of Maranoa House on 03 8809 4979.